

# Digital Document Solutions Customer Satisfaction Survey



Please tell us how well your new Xerox Product and our Customer Support have met your requirements. If you can't answer a question, please leave it blank.

## ORDER TO INVOICE PROCESS

<i>Very Satisfied</i>	<i>Very Dissatisfied</i>	<i>N/A</i>
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Satisfied with carrier that brought your product

Satisfied with meeting delivery timeframe requirements

Satisfied with Installation

Satisfied with support of Sales Rep

Satisfied with Support of Service Rep

Satisfied with support of your Xerox Systems Analyst

Satisfied with training from Xerox Trainer

Satisfied with product reliability

Satisfied the Xerox solution meets your requirements

## CORE XEROX QUESTIONS

<i>Definitely Would</i>	<i>Definitely Would Not</i>
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Satisfied overall with your initial experience

Would you purchase another product from Xerox in the future?

Would you recommend Xerox to your Business Associates?

Additional Comments: